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TITLE L
WATER MANAGEMENT AND PROTECTION
CHAPTER 483-B
SHORELAND WATER QUALITY PROTECTION ACT
Section 483-B:1

483-B:1 Purpose. —
The general court finds that:
I. The shorelands of the state are among its most valuable and fragile natural resources and their protection is essential to maintain the integrity of public waters.
I-a. A natural woodland buffer, consisting of trees and other vegetation located in areas adjoining public waters, functions to intercept surface runoff, wastewater, subsurface flow, and deeper groundwater flows from upland sources and to remove or minimize the effects of nutrients, sediment, organic matter, pesticides, and other pollutants and to moderate the temperature of the near-shore waters.
I-b. Scientific evidence has confirmed that even small areas of impervious surface coverage can have deleterious impacts on water quality and the aesthetic beauty of our lakes and rivers if not properly contained or managed within each watershed. These impacts are known to reduce recreational opportunity, reduce property values, and pose human health risks.
II. The public waters of New Hampshire are valuable resources held in trust by the state. The state has an interest in protecting those waters and has the jurisdiction to control the use of the public waters and the adjacent shoreland for the greatest public benefit.
III. There is great concern throughout the state relating to the utilization, protection, restoration and preservation of shorelands because of their effect on state waters.
IV. Under current law the potential exists for uncoordinated, unplanned and piecemeal development along the state’s shorelines, which could result in significant negative impacts on the public waters of New Hampshire.

TITLE L
WATER MANAGEMENT AND PROTECTION

CHAPTER 483-B
SHORELAND WATER QUALITY PROTECTION ACT

Section 483-B:4

483-B:4 Definitions. –
In this chapter:
I. “Abutter” means any person who owns property that is immediately contiguous to the property on which the proposed work will take place, or who owns flowage rights on such property. The term does not include those properties separated by a public road or more than 1/4 mile from the limits of the proposed work. If contiguous properties are owned by the person who is proposing the work, then the term includes the person owning the next contiguous property, subject to the 1/4 mile limitation.
II. “Accessory structure” means a structure, as defined in paragraph XXII of this section, on the same lot and customarily incidental and subordinate to the primary structure, as defined in paragraph XIV of this section; or a use, including but not limited to paths, driveways, patios, any other improved surface, pump houses, gazebos, woodsheds, garages, or other outbuildings.
III. [Repealed.]
IV. “Commissioner” means the commissioner of the department of environmental services or designee.
V. “Department” means the department of environmental services.
VI. “Disturbed area” means an area in which natural vegetation is removed, exposing the underlying soil.
VII. “Ground cover” means any herbaceous plant or any woody seedling or shrub generally less than 3 feet in height. Ground cover shall not include lawns, landscaped areas, gardens, invasive species as listed by the department of agriculture, markets, and food in accordance with RSA 430:53. III, exotic species as designated by rule of the department of environmental services in accordance with RSA 487:24, VII, imported organic or stone mulches, or other artificial materials.
VII-a. [Repealed.]
VII-b. “Impervious surface” means any modified surface that cannot effectively
absorb or infiltrate water. Examples of impervious surfaces include, but are not limited to, roofs, and unless designed to effectively absorb or infiltrate water, decks, patios, and paved, gravel, or crushed stone driveways, parking areas, and walkways.

VII-c. "Horticultural professional" means any arborist, landscape architect, or gardening consultant whose function is that of providing services relative to horticulture.

VIII. "Lot of record" means a legally created parcel, the plat or description of which has been recorded at the registry of deeds for the county in which it is located.

IX. [Repealed.]

X. "Municipality" means a city, town, village district if specifically authorized to zone by the legislature, or county in respect to unincorporated towns or unorganized places or any combination thereof pursuant to RSA 53-A.

X-a. [Repealed.]

X-b. [Repealed.]

XI. "Natural woodland" means a forested area consisting of various species of trees, saplings, shrubs, and ground covers in any combination and at any stage of growth.

XI-a. [Repealed.]

XI-b. [Repealed.]

XI-c. "Nonconforming lot of record" means an existing lot which does not conform to the provisions of this chapter.

XI-d. "Nonconforming structure" means a structure that, either individually or when viewed in combination with other structures on the property, does not conform to the provisions of this chapter, including but not limited to the impervious surface limits of RSA 483-B:9, V(g).

XI-e. "Ordinary high water mark" means the line on the shore, running parallel to the main stem of the river, established by the fluctuations of water and indicated by physical characteristics such as a clear, natural line impressed on the immediate bank, shelving, changes in the character of soil, destruction of terrestrial vegetation, the presence of litter and debris, or other appropriate means that consider the characteristics of the surrounding areas. Where the ordinary high water mark is not easily discernable, the ordinary high water mark may be determined by the department of environmental services.

XII. "Person" means a corporation, company, association, society, firm, partnership or joint stock company, as well as an individual, a state, and any political subdivision of a state or any agency or instrumentality thereof.

XII-a. "Pervious surface" means any surface, whether natural, man-made, or modified, that can effectively absorb or infiltrate water including, but not limited to, vegetated surface, such as woodlands, planted beds, and lawns, and those pavements specifically designed and maintained to effectively absorb and infiltrate water.
XIII. "Primary building line" means a setback for primary structures of 50 feet from the reference line.

XIV. "Primary structure" means a structure as defined in paragraph XXII of this section that is central to the fundamental use of the property and is not accessory to the use of another structure on the same premises.

XV. "Protected shoreland" means, for natural, fresh water bodies without artificial impoundments, for artificially impounded fresh water bodies, except private garden water features and ponds of less than 10 acres, and for coastal waters and rivers, all land located within 250 feet of the reference line of public waters. For river segments of third order or lower designated as protected under RSA 483:15 which are either designated after or for which specific exemptions are repealed after December 31, 2015, "protected shoreland" means all land located within 50 feet of the reference line of public water.

XVI. "Public waters" shall include:
(a) All lakes, ponds, and artificial impoundments greater than 10 acres in size.
(b) Coastal waters, being all waters subject to the ebb and flow of the tide, including the Great Bay Estuary and the associated tidal rivers.
(c) Rivers, meaning all year-round flowing waters of fourth order or higher and all rivers and river segments designated as protected under RSA 483:15. Stream order shall be determined using the New Hampshire hydrography dataset archived by the geographically referenced analysis and information transfer system (GRANIT) at the complex systems research center of the university of New Hampshire, and developed by GRANIT in collaboration with the department of environmental services. A listing of the streams of fourth order and higher shall be prepared and periodically updated by the GRANIT at the complex systems research center of the university of New Hampshire and delivered to the commissioner 30 days after the effective date of this subparagraph.

XVII. "Reference line" means:
(a) For all lakes, ponds, and artificial impoundments greater than 10 acres in size, the surface elevation as listed in the Consolidated List of Water Bodies subject to the shoreland water quality protection act as maintained by the department.
(b) For coastal waters, the highest observable tide line, which means a line defining the furthest landward limit of tidal flow, not including storm events, which can be recognized by indicators such as the presence of a strand line of flotsam and debris, the landward margin of salt tolerant vegetation, or a physical barrier that blocks further flow of the tide.
(c) For rivers, the ordinary high water mark.

XVIII. "Removal or removed" means girdled, felled, cut, sawed, pruned, pushed over, buried, burned, or any other activity conducted to the extent that it otherwise kills the vegetation.

XVIII-a. "Repeat violation" means a violation that occurs within 3 years of notification by the department of a prior violation, as defined in RSA 483-B:18, I.
whether on the same site or by the same person or entity on a second site. Each day of continuing violation after notification of that violation shall be considered a repeat violation.

XVIII-b. “Repair” means work conducted to restore an existing, legal structure by partial replacement of worn, broken, or unsound parts or to fix a specific defect, during which all of the exterior dimensions are intact and remain so at the conclusion of construction.

XVIII-c. “Replace in kind” means the substitution of a new structure for an existing legal structure, whether in total or in part.

XVIII-d. ‘Replacement system’ means a septic system that is not considered new construction under RSA 485-A:29-44 and rules adopted to implement it.

XIX. “Residential unit” means a structure, or portion thereof, providing complete and independent living facilities, including permanent facilities for living, sleeping, eating, cooking, and sanitation which are used in common by one or more persons.

XX. “Sapling” means any woody plant which normally grows to a mature height greater than 20 feet and has a diameter less than 6 inches at a point 41/2 feet above the ground.

XX-a. “Shoreland frontage” means the actual shoreland frontage along the water front measured at the reference line.

XXI. “Shrub” means any multi-stemmed woody plant which normally grows to a mature height of less than 20 feet.

XXII. “Structure” means anything constructed or erected for the support, shelter or enclosure of persons, animals, goods, or property of any kind, with a fixed permanent location on or in the ground, exclusive of fences.

XXIII. “Subdivision” means subdivision as defined in RSA 672:14.

XXIV. “Tree” means any woody plant which normally grows to a mature height greater than 20 feet and which has a diameter of 6 inches or more at a point 41/2 feet above the ground.

XXIV-a. [Repealed.]

XXIV-b. “Unaltered state” means native vegetation allowed to grow without cutting, limbing, trimming, pruning, mowing, or other similar activities except as needed for renewal or to maintain or improve plant health.

XXV. “Urbanization” means the concentrated development found in the sections of towns or cities where there has been an historic pattern of intensive building for residential, commercial, industrial, or mixed uses such that it contributes to or constitutes the municipality’s downtown, community center, or central business district and wherein all vegetative buffers have been depleted, impervious surfaces are in excess of 50 percent, and residential uses are of at least 10 dwelling units per acre.

XXVI. “Water dependent structure” means a structure that is a dock, wharf, pier, breakwater, beach, boathouse, retaining wall, or launching ramp or other similar
structure, or any part thereof, built over, on, or in the waters of the state. XXVII. "Woodland buffer" means all protected shorelands within 150 feet of the reference line including those protected shorelands within 50 feet of the reference line more specifically designated as the waterfront buffer.


**TITLE L**

**WATER MANAGEMENT AND PROTECTION**

**CHAPTER 483-B**

**SHORELAND WATER QUALITY PROTECTION ACT**

**Section 483-B:9**

483-B:9 Minimum Shoreland Protection Standards. –

I. The standards in this section are designed to minimize shoreland disturbance so as to protect the public waters, while still accommodating reasonable levels of development in the protected shoreland. Development outside the protected shoreland shall conform to local zoning and local ordinances and shall not be subject to standards established in this chapter.

II. Within the protected shoreland the following restrictions shall apply:

(a) The establishment or expansion of salt storage yards, automobile junk yards, and solid or hazardous waste facilities shall be prohibited.

(b) Primary structures shall be set back behind the primary building line which is 50 feet from the reference line.

(c) A water dependent structure, meaning one which is a dock, wharf, pier, breakwater, or other similar structure, or any part thereof, built over, on, or in the waters of the state, shall be constructed only as approved by the department, pursuant to RSA 482-A.

(d) No fertilizer shall be applied to vegetation or soils located within 25 feet of the reference line of any public water. Beyond 25 feet, slow or controlled release fertilizer, as defined by rules adopted by department, may be used.
III. Public water supply facilities, including water supply intakes, pipes, water
treatment facilities, pump stations, and disinfection stations shall be permitted by
the commissioner as necessary, consistent with the purposes of this chapter and
other state law. Private water supply facilities shall not require a permit.
IV. The placement and expansion of public water and sewage treatment facilities
shall be permitted by the commissioner as necessary, consistent with the
purposes of this chapter and other state law.
IV-a. Hydroelectric facilities, including, but not limited to, dams, dikes, penstocks,
and powerhouses, shall be recognized as water dependent, and shall be
permitted by the commissioner as necessary, consistent with the purposes of this
chapter and other state law.
IV-b. Public utility lines and associated structures and facilities, public roads, and
public water access facilities including boat ramps shall be permitted by the
commissioner as necessary and consistent with the purposes of this chapter and
other state law.
IV-c. An existing solid waste facility which is located within 250 feet of the
reference line of public waters under this chapter may continue to operate under
an existing permit, provided it does not cause degradation to an area in excess of
that area under permit.
IV-d. No solid waste facility shall place solid waste within 250 feet of the reference
line of public waters under this chapter except as expressly permitted under RSA
483-B:9, IV-c. However, any solid waste facility may be allowed, subject to
permitting conditions under RSA 149-M:9, to erect accessory structures and
conduct other activities consistent with the operation of the facility within 250 feet
of the reference line of public waters under this chapter, such as filling, grading
and installing monitoring wells and other drainage structures as is consistent with
its solid waste permit as issued by the department of environmental services.
Under no circumstances shall the toe of any slope encroach within 150 feet of the
reference line.
V. The following minimum standards shall apply to areas and activities within the
protected shoreland with the exception of forest management that is not
associated with shoreland development or land conversion, and is conducted in
compliance with RSA 227-J:9; forestry conducted by or under the direction of a
water supplier for the purpose of managing a water supply watershed; and
agriculture conducted in accordance with best management practices as required
by RSA 483-B:3, III:
(a) Maintenance of a Waterfront Buffer.
(1) The waterfront buffer shall be those protected shorelands within 50 feet of the
reference line. The purpose of this buffer shall be to protect the quality of public
waters while allowing homeowner discretion with regard to water access, safety,
viewscape maintenance, and lot design.
(2) Within the waterfront buffer all of the following prohibitions and limitations
shall apply:
(A) No chemicals, including pesticides or herbicides of any kind, shall be applied
to ground, turf, or established vegetation except if applied by horticultural
professionals who have a pesticide application license issued by the department
of agriculture or as allowed under special permit issued by the division of
pesticide control under rules adopted by the pesticide control board under RSA
541-A, or fertilizers of any kind except those specified in RSA 483-B:9, II(d).
(B) Rocks and stumps and their root systems shall be left intact in the ground
unless removal is specifically approved by the department, pursuant to RSA 482-A
or RSA 483-B:11, II or unless rocks are removed to improve runoff control or the
planting in the waterfront buffer, and stumps that are removed are replaced with
permeable surfaces, new trees, or other woody vegetation.
(C) No natural ground cover shall be removed except as necessary for a foot path
to water and access ways as provided under RSA 483-B:9, VI(a)(2)(D), (viii) and (ix),
for normal maintenance, to protect the waterfront buffer, cutting those portions
that have grown over 3 feet in height for the purpose of providing a view, to
provide access to natural areas or shoreline, or as specifically approved by the
department, pursuant to RSA 482-A or RSA 483-B.
(D) Starting from the northerly or easterly boundary of the property, and working
along the shoreline, the waterfront buffer shall be divided into segments
measuring 25 feet along the reference line and 50 feet inland. Owners of land
within the waterfront buffer shall measure, calculate, and maintain the tree,
sapling, shrub, and groundcover point score in each of these segments in
accordance with the methods and standards described in subparagraphs (i)
through (ix).
(i) Tree and sapling diameters shall be measured at 41/2 feet above the ground
for existing trees and saplings, or by caliper at a height consistent with established
nursery industry standards when nursery stock is to be used, and are scored as
follows:
Diameter or Caliper-Score
1 to 3 inches-1
Greater than 3 to and including 6 inches-5
Greater than 6 to and including 12 inches-10
Greater than 12 inches-15
(ii) For the purpose of replanting under RSA 483-B:9, V(g)(3), shrubs and
groundcover plants shall be scored as follows:
Four square feet of shrub area-1 point.
Ground cover, not including mowed lawn-one point for every 50 square feet.
Shrub and groundcover shall count for at least 5 points and not more than 10
points in each full segment.
(iii) Dead, diseased, or unsafe trees or saplings shall not be included in scoring.
(iv) If the total tree and sapling score in any 25 foot by 50 foot segment exceeds 25
points, then trees, saplings, and shrubs over 3 feet in height may be removed as long as the sum of the scores for the remaining trees and saplings in that segment does not total less than 25 points. If for any reason there is insufficient area for a full segment, or the segment contains areas naturally incapable of supporting trees and saplings, such as areas of rock, ledge, or beaches, the point score requirement for the remaining vegetation in that partial segment shall be reduced proportionally to that required of a full segment. Vegetation shall not be removed from any segment which fails to meet the minimum point score for that segment. Owners are encouraged to take efforts to plan the maintenance of their waterfront buffer areas including the planting of additional non-invasive vegetation to increase point scores within segments, thus providing sufficient points to allow the future removal of vegetation as may become necessary while still meeting the requirements of this paragraph.

(v) The department shall approve applications pursuant to RSA 482-A or RSA 483-B that include the planting of trees, saplings, shrubs, and groundcover as necessary to at least maintain either the existing point score or the minimum score required. The department shall not approve any application that would result in a combined vegetation score of less than the minimum score required where the segment initially meets the minimum score or would result in any reduction of the point score where the segment does not initially meet the minimum score.

(vi) Owners of lots and holders of easements on lots that were legally developed prior to July 1, 2008 may maintain but not enlarge cleared areas, including but not limited to existing lawns, gardens, landscaped areas, beaches, and rights-of-way for public utilities, public transportation, and public access, and may repair existing utility structures within the waterfront buffer. Conversion to or planting of cleared areas with non-invasive species of ground cover, shrubs, saplings, and trees is encouraged but shall not be required unless it is necessary to meet the requirements of subparagraph (g)(2) or (g)(3), or RSA 483-B:11, II. In addition, the commissioner of the department of natural and cultural resources may order vegetation on lands or properties owned by, leased to, or otherwise under the control of the department of natural and cultural resources within the protected shoreland to be cut when overgrowth of vegetation impairs law enforcement activities and endangers public safety. If such cutting will exceed that which is allowed under subparagraph (iv), the commissioner of the department of natural and cultural resources shall provide written notification to the department of environmental services identifying the areas to be cut and an explanation of the need for the cutting at least 2 weeks prior to the undertaking.

(vii) Normal trimming, pruning, and thinning of branches to the extent necessary to maintain the health of the planted area as well to protect structures, maintain clearances, and provide views is permitted provided such activity does not endanger the health of the plant.

(viii) When necessary for the completion of construction activities permitted in
accordance with RSA 483-B:6, a temporary 12-foot wide access path shall be allowed. On those properties accessible only by water, this access path may be maintained provided it is stabilized with a surface that will infiltrate stormwater. On other properties the access path shall be completely restored and replanted with vegetation upon completion of construction except as allowed under subparagraph (ix).

(ix) A permanent 6-foot wide foot path as well as access to any docks, beaches, structures, existing open areas, and the water body, configured in a manner that will not concentrate storm water runoff or contribute to erosion, are allowed.

(b) Maintenance of Vegetation within the Woodland Buffer.

(1) The woodland buffer shall be those protected shorelands within 150 feet of the reference line. The purpose of the woodland buffer shall be to protect the quality of public waters by minimizing erosion, preventing siltation and turbidity, stabilizing soils, preventing excess nutrient and chemical pollution, maintaining natural water temperatures, maintaining a healthy tree canopy and understory, preserving fish and wildlife habitat, and respecting the overall natural condition of the protected shoreland. The first 50 feet of this buffer is designated the waterfront buffer and is subject to the additional requirements of subparagraph (a).

(2)(A) On a given lot, at least 25 percent of the woodland buffer area located between 50 feet and 150 feet from the reference line shall be maintained as natural woodland. The vegetation, exclusive of lawn, within the natural woodland shall be maintained in an unaltered state or improved with additional vegetation. Owners of lots legally developed or landscaped prior to July 1, 2008 that do not comply with this standard are encouraged to, but shall not be required to, increase the percentage of the woodland buffer area to be maintained as natural woodland. The percentage of the woodland buffer area maintained as natural woodland on nonconforming lots shall not be decreased. In addition, the commissioner of the department of natural and cultural resources may order vegetation on lands or properties owned by, leased to, or otherwise under the control of the department of natural and cultural resources within the protected shoreland to be cut when overgrowth of vegetation impairs law enforcement activities and endangers public safety. If such cutting will exceed that which is allowed under this subparagraph, the commissioner of the department of natural and cultural resources shall provide written notification to the department of environmental services identifying the areas to be cut and an explanation of the need for the cutting at least 2 weeks prior to the undertaking.

(B) Any person applying to the department for a septic system construction approval or alteration of terrain permit pursuant to RSA 485-A, or an excavating and dredging permit pursuant to RSA 482-A, within the protected shoreland shall include photographic documentation of any areas of the woodland buffer in which impacts would occur.
(C) Dead, diseased, or unsafe, trees, limbs, saplings, or shrubs that pose a hazard to structures or have the potential to cause personal injury may be removed regardless of any requirements that pertain to the maintenance of vegetation within the woodland buffer under this chapter. Such exemptions shall not be used to contravene the intent of the law.
(D) Maintenance and preservation of dead and living trees that provide dens and nesting places for wildlife is encouraged.
(E) Planting efforts that do not introduce exotic or invasive species and are beneficial to wildlife are encouraged.
(c) Septic Systems.
(1) [Repealed.]
(2) The following conditions, based on the characteristics of the receiving soil as they relate to U.S. Department of Agriculture, Natural Resources Conservation Service drainage classes, shall dictate the setback requirements for all new leaching portions of new septic systems, as follows:
(A) Adjacent to ponds, lakes, estuaries, and the open ocean.
(i) Where the receiving soil downhill of the leaching portions of a septic system is a porous sand and gravel material with a percolation rate equal to or faster than 2 minutes per inch, the setback shall be at least 125 feet from the reference line;
(ii) For soils with restrictive layers within 18 inches of the natural soil surface, the setback shall be at least 100 feet from the reference line; and
(iii) For all other soil conditions, the setback shall be at least 75 feet from the reference line.
(B) Adjacent to rivers the setback shall be no less than 75 feet.
(3) The placement of all septic tanks and leaching portions of septic systems for replacement systems shall comply with the requirements of subparagraph (c)(2), to the maximum extent feasible.
(d) Erosion and Siltation.
(1) All new structures, modifications to existing structures, and excavation or earth moving within protected shoreland shall be designed and constructed in a manner that incorporates appropriate protective practices which are substantially equivalent to those required under rules adopted by the department under RSA 541-A for terrain alteration under RSA 485-A:17, to manage stormwater and control erosion and sediment, during and after construction.
(2) New structures and all modifications to existing structures within the protected shoreland shall be designed and constructed to prevent the release of surface runoff across exposed mineral soils.
(3) A permit under RSA 485-A:17, I shall be required for improved, developed, or subdivided land whenever there is a contiguous disturbed area exceeding 50,000 square feet that is either partially or wholly within protected shoreland.
(e) Minimum Lots and Residential Development. In the protected shoreland:
(1) The minimum size for new lots in areas dependent upon on-site septic systems shall be determined by soil type lot size determinations, as established by the department of environmental services under RSA 485-A and rules adopted to implement it.
(2) [Repealed.]
(3) No lot having frontage on public waters, shall be created with less than 150 feet of shoreland frontage.
(4) Lots and residential units outside of the protected shoreland shall not be subject to this chapter.
(f) Minimum Lots and Non-Residential Development. In the protected shoreland:
(1) The minimum size for new non-residential lots in areas dependent upon on-site septic systems shall be determined by soil type lot size determinations, as set forth under rules adopted under RSA 541-A.
(2) No lot having frontage on public water shall be created with less than 150 feet of shoreland frontage.
(3) Non-residential lots outside of the protected shoreland shall not be subject to this chapter.
(g) Impervious Surfaces.
(1) No more than 30 percent of the area of a lot located within the protected shoreland shall be composed of impervious surfaces, unless a stormwater management system designed and certified by a professional engineer is implemented. Such system design shall demonstrate that the post-development volume and peak flow rate based on the 10-year, 24-hour storm event, shall not exceed the pre-development volume and peak flow rate for flow off the property within the protected shoreland.
(2) If the impervious surface area will exceed 20 percent, but is less than 30 percent, a stormwater management system shall be implemented and maintained which is designed to infiltrate increased stormwater from development occurring after the effective date of this paragraph in accordance with rules established by the department under RSA 485-A:17.
(3) If the impervious surface area will exceed 30 percent and the tree, sapling, shrub, and groundcover in the waterfront buffer does not meet the point score requirement of RSA 483-B:9, V(a)(2)(D) in any segment, then such segment shall be planted, as determined by rule of the department, with trees, saplings, shrubs, or groundcover in sufficient quantity, type, and location either to meet the minimum score or to provide at least an equivalent level of protection as provided by the minimum score and shall be maintained in accordance with RSA 483-B:9, V(a).
(h) Common Owners and Residential or Non-Residential Development. In the protected shoreland, waterfront parcels held in common by one or more owners of contiguous interior parcels may be developed, but only in a manner consistent with the provisions of this chapter. Care shall be taken for the adequate provision of parking, toilet facilities, and related support systems to minimize the project's
impact on the public waters.
(i) The commissioner shall have the authority to grant waivers from the minimum standards of this section. Such authority shall be exercised if the commissioner deems that strict compliance with the minimum standards of this section will provide no material benefit to the public and have no material adverse effect on the environment or the natural resources of the state. Waivers shall also be granted to accommodate the reasonable needs of persons with disabilities.


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